

RETURN POLICY H&D® FUNDRAISING

At Home Interiors® our priority is your satisfaction, and we want to make sure you enjoy the best aromatic experience with H&D® Candles. That is why, in case of any quality problem in your Products, you can carry out the return process presented below within a period of **30 calendar days prior of invoicing**, or in case of a shortage and / or damage, please follow up the next steps.

Return Policy Procedure:

1. Contact our Customer Service department by sending an email to serclienteus@homeinteriorsus.com to report the damaged Product with the following information:
 1. Copy of invoice.
 2. Evidence of the damaged Product.
 3. Photographs of the boxes and content label.
2. Customer Service will confirm if the invoice is still within the return period. If it is, the information of the damaged Product will be registered.
3. Home Interiors® will send you an email with the pre-paid air waybill, which you should use to send back the damaged Product to our office at 310 Weathers Drive Room B Panamerican Industrial ZP 78045, Laredo, Texas.
4. The Product should only be sent using the pre-paid air waybill with the indicated shipping company.
5. Once the Product has been sent to Home Interiors®, it will be processed for replacement. If the replacement is not possible, a credit note will be generated for the total of the Product.